




Time phases

of major incidents



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Presented by Matt Dinnery, a qualified teacher with PGCE, completed MIMMS provider training in 2015 & 2019, followed by SMART D-Net CPD in 2020. Clinically awarded FREC4 in 2020, having also obtained a BSc (Hons) Biomedical Sciences in 2012.

Matt has worked in events, including crowd safety, security, event safety & medical, since 2006.

He has produced various event, crowd & medical operational/safety plans for events from 50-280,000 guests.

Recruitment



- ProMed is a Living Wage employer
 - We pay £11.75/hr outside London
 - We pay £13.50/hr inside London
- ProMed is a signatory to the Prompt Payment Code
 - We pay all suppliers within 30 days
- Roles
 - First responder (FREC3 or higher)
 - Emergency medical technician (FREC4 or higher)
- apply@promed999.co.uk

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Training courses



- Visit www.promed999.co.uk/training for full details & dates
- QA Level 3 Certificate in First Response Emergency Care (RQF) + QA Level 3 Award in Administering Medical Gases (QCF) - £390.00
- QA Level 4 Certificate in First Response Emergency Care (RQF) - £475.00
- QA Level 4 Award in Immediate Life Support (RQF) - £150.00
- QA Level 3 Award in Safe Administration of Lifesaving Medication (RQF) - £200.00

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No quibble refund if the course is cancelled

No refund will be provided for cancellations made less than 24 hours in advance, or in case of no-show. A cancellation fee of £30 per person applies for cancellations made less than 7 days in advance. No cancellation fee applies for cancellations made 7 or more days in advance.

All courses near Aylesbury – can also run courses for 4+ people anywhere in the UK

FREC3: 18th January (5 weekdays) 13th February (3 weekends / 5 days) – includes copy of Ambulance Care Essentials

FREC4: 23rd January (3 weekends / 5 days) – includes copy of Ambulance Care Practice

ILS: 10th January (1 day) – includes copy of Resus Council (UK) Immediate Life Support

SALM: 5th December (2 days) – includes JRCALC pocket book

Time phases of major incidents



- Everyone attending a ProMed training event has the right to expect a space free from bullying, intimidation and harassment.
- Everyone has the right to be treated with dignity, respect and courtesy and not to be discriminated against.
- Please read the full code of conduct at:
<https://www.promed999.co.uk/training/continuous-professional-development-cpd/code-of-conduct/>
- If you need to report inappropriate behaviour, please privately message ProMed Admin Team during the webinar, or email webinars@promed999.co.uk following the meeting

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ProMed will not tolerate any form of harassment or discrimination. Anybody attending a ProMed event are responsible for their own behaviour and must ensure they behave appropriately showing respect to others during ProMed events and social activities.

Reports of inappropriate behaviour, including behaviour which brings injury or discredit to Professional Medical Ambulance Services Limited, will be treated seriously and acted upon promptly. Any such behaviour may ultimately result in attendees being asked to leave and/or legal action being taken.

The event coordinator has complete discretion to ask individuals to leave the event.

Any persons breaching this code of conduct will be reported to ProMed's leadership team, and may be prevented from attending future opportunities.

Time phases of major incidents



- Initial
- Consolidation
- Recovery
- Restoration of normality

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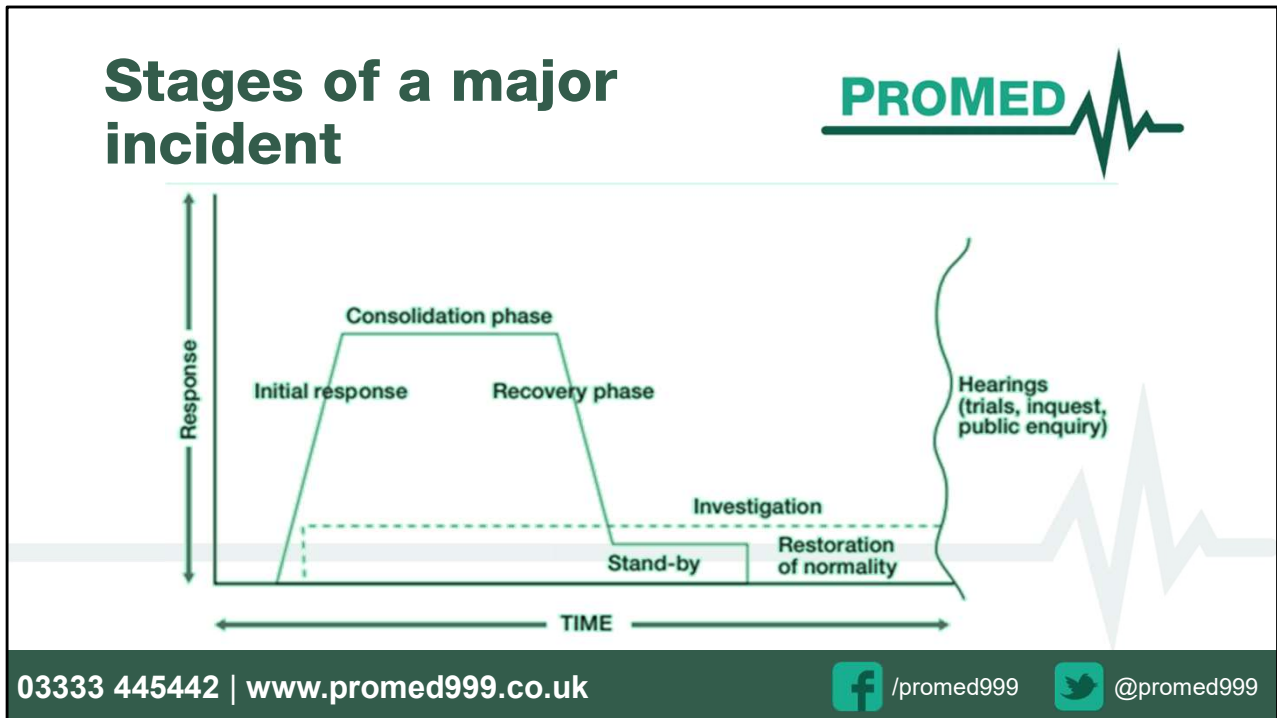


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A major incident is any emergency that requires the implementation of special arrangements by one or more of the emergency services and will generally include the involvement, either directly or indirectly, of large numbers of people

Declaration



- Standby
- Declared
- Cancel

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A major incident can be declared by any member of the emergency services which considers that any of the criteria outlined above has been satisfied
In certain circumstances, such as flooding, the local authority may declare a major incident

Despite the fact that what is a major incident to one of the emergency services may not be so to another, each of the other emergency services will attend with an appropriate predetermined response
This is so even if they are to be employed in a stand-by capacity and not directly involved in the incident

Initial



- Also known as the response phase
- CSCATTT
- Rescue
- Preventing escalation of hazards
- Evacuation of those in danger
- Traffic management
- Public order

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Rescue will most frequently be the prime function required of the emergency services

Firefighting

Consolidation



- Major Incident Stop
- Casualty Evacuation Complete
- Rest Centres / Survivor Reception Centres
- Cordons
 - Inner
 - Outer
- Identifying the deceased
- Media liaison

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During a prolonged incident the redefining of cordon areas will be continually reassessed

An inner cordon may well be in place for a prolonged period
However, the boundaries could be redrawn once the search for evidence has been completed, but the immediate area may be out of bounds for days or, in some instances, weeks

The police will aim to keep drawing in the outer cordon so that, at any time, only areas that have yet to be cleared for safety are within it
As premises are progressively freed from the cordon, occupiers will need to be on hand to secure their premises as soon as they are released
The police, assisted by the local authority, will ensure that occupiers likely to be affected are given sufficient advance notice of the movement of the cordon boundaries

Recovery



- Man-made, simple, compensated incidents have shortest recovery times
- Additional strain on hospitals
 - Routine operating lists
- Human resources
 - Stress
 - PTSD
- Occupiers

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Debrief staff

TRIM

Damage caused by the incident may make the area unsafe to enter

The local authority would exercise its powers under the Building Act to remove those imminent dangers that represent a major safety hazard

It may be considered unsafe to allow owners to move in and attempt to deal with their properties simultaneously

In such cases, in the interest of public safety, the local authority may engage approved contractors to board up and commence repair work

Restoration of normality



- Local authority led
- Specialist skills & resources
 - Technical & engineering
 - Building control
 - Highways
 - Public & environmental health
- Rehousing & accommodation
- Social services
- Welfare & financial support
- Business as usual

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During a major incident local authorities will maintain their normal day-to-day services to the local community

It is in the later stages of a major incident (the recovery period and return to normality) that the local authority's involvement may be prolonged and extensive. The services and staff the local authority may be able to provide are based upon a wide range of skills and resources drawn from its day-to-day operations.

Investigations



- Hearings
- Trials
- Inquests
- Public enquiries

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An investigation into the cause of the incident, together with the attendant hearings, may be superimposed onto the whole structure

Most major incidents will be the subject of an investigation/inquiry, whether for HM Coroner, a public inquiry, or civil or criminal court proceedings, therefore evidence collected should be of the best possible quality

In order to gather such evidence the scene must be secured as soon as possible and anything which can be reasonably anticipated to be required as evidence should be preserved and not damaged, moved or disposed of without reference to the leading investigator

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